

# High Performing Leadership Certificate



In today's volatile and complex world, leaders must be agile and respond to ever-changing circumstances and business needs. In this 40 hour non-credit certificate program you will work to build essential skills necessary to maximize your performance as a leader and propel your team toward success. You will learn:

- Effective Leadership Techniques
- Creating an Inclusive Culture
- Management of High Performing Teams
- Foundations of Mentoring
- Leading Strategic Change Initiatives

All classes are led by industry certified professionals. Class discussions and exercises center on case studies and examples where learning is applied. Miss a class due to work emergency or family life? No problem. All class sessions are recorded and can be accessed upon request.

## Key Course Takeaways

- ✓ Identify and understand the differences between managers and leaders and the different styles of leadership that are most effective for a leader's personal and professional situation
- ✓ Establish leadership techniques to differentiate between assertive, aggressive and passive behaviors and how these behaviors impact the effectiveness and productivity of team members and co-workers
- ✓ Create an inclusive workplace culture by understanding implicit and explicit bias and how to overcome these biases to help create a more diverse world at work and avoid industry mistakes
- ✓ Develop an understanding of emotional intelligence and how to communicate effectively in a multi-generation workforce
- ✓ Determine how to manage high performing teams to align with strategic goals
- ✓ Lead effective meetings while setting new standards for productivity, quality, conduct and responsiveness
- ✓ Learn how to introduce and lead strategic change initiatives and discussions with employees to explore how best to implement the changes
- ✓ Create a workplace atmosphere that motivates team members and addresses conflict as new initiatives are implemented
- ✓ Experience how to develop a personal plan for mentorship and leave with a new found understanding of how to leverage mentorship to propel your career forward

## HOW IT WORKS

Course Length: 10 weeks

Effort: 4 hours per week

Class Time: Tuesdays | 8am–Noon

Class Starts: September 12, 2023

Format: 100% Virtual with live instructor. Access class from work, home or remotely

Investment: \$1,500

Register by: August 15, 2023

# Registration Form – Due August 15, 2023



Classes are held Tuesdays | 8am–Noon

Location: Virtual | Participants will need internet access and a web camera. Logon instructions will be emailed September 1.

Payment must be received no later than August 28.

Email registration form to **amyarmbruster@delta.edu**.

Have a group of employees who need this training? Contact Delta at **training@delta.edu** to schedule for your business.



Your Name: \_\_\_\_\_

Your Email: \_\_\_\_\_

Business: \_\_\_\_\_

Billing Address: \_\_\_\_\_

Phone: \_\_\_\_\_

**Yes! Register me:**

**High Performing Leadership Certificate Full Series  
September 12 – November 14, 2023 | \$1,500**

Note: Cancellations received prior to 10 business days of the class start date receive full refund. Cancellations received on or after 10 business days of the class start date are not eligible for refund. Class may be transferred to another individual within the same business if designated prior to class start date. No transfers after the start date are allowed; the class is run as a cohort for enhanced learning experience.

**Authorized Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

The electronic signature above is typed by you on your keyboard. The signature is your confirmation that the form you have completed is accurate and approved by you. Once you type your name, this will count as your electronic signature.